



Capabilities

Delivering Excellence Through SAP Development & Consulting Services





About Us

Overview

 **4000+**
Employees

 **10**
Global Offices

 **9**
Development
Centers

 **1,00,000+** Sq.ft.
Office Space

Great
Place
To
Work.
Certified
INDIA

25+
YEARS OF
EXCELLENCE


 **CMMI DEV/5**

Clientele


 **1500+**
Clients


 **50+**
Countries

 **85%**
Clients Retention

 **22+**
Industry Verticals

Achievements

 **2000+**
Products Engineered

 **1500+**
Applications
Developed

 **12+**
Awards

< / > 20+
Million Development
Hours

Partners



Microsoft

 **Google Cloud**

 **Magento**

Certified To Deliver Quality



ISO
9001:2015
Quality Management

ISO
27001:2013
Information Security

ISO
20000-1:2011
IT Management

ISO
22301:2012
Business Continuity
Management

What We Do

Team Augmentation

A team of 4000+ Battle Tested engineers across 100+ Different Stacks.

We are your Digital Factory, dedicated teams to supercharge your development throughput.

0 Operational Overheads.

Agile & On Demand.

Fixed Scope

We offer meticulously crafted project specifications and timelines for cutting-edge development, seamless integrations and feature-rich solutions.

The Sthenos Technologies approach ensures your projects are delivered with precision and excellence.

Managed Services

Our IMS services helps enterprises to run Business as usual.

With strong SLA driven services, 24x7 Support, Governance and Technology expertise, we help to optimize processes and costs.

SAP Services We Offer

01 SAP Consulting Services

02 Customized SAP
Implementation (SAP,
S/4HANA)

03 SAP Module
Implementation

04 SAP HANA Integrations,
Migrations & Upgrades

05 SAP Application Maintenance
Support (AMS)

06 SAP Cloud
Migration & Hosting

07 SAP Country/Plants/Co.
Rollouts

08 SAP Audits

09 Technology Upgrades
SAP Services

10 Team Augmentation
(Technical & Functional)

Strategy & Consulting



Pre-Implementation



Solution
Assessment



Process
Consulting



Proof of
Concept



Package
Selection



Rapid Deployment
Solutions



Business Impact
Assessment



Best Practice
Sharing Workshop



Application Merge &
Separation Strategy
Workshop



Processes &
Application Strategy

Implementation



End-to-End SAP
Implementation



Application
Development



Rollout



Upgrade



HANA Migration &
Implementation



Rollout Strategy &
Planning



Rollout & Template
Localization



Application Merge &
Separation

Maintenance & Support



Production



Enhancements



Change
Request



Additional Module



Implementation
Patch Update



Cost Optimization

SAP AMS & Managed Services

AMS & Managed Services

Regular AMS	Flexible AMS models	Managed Services	Multi-Year Contracts
<ul style="list-style-type: none"> • Shared Pool Support- Offshore • Dedicated Support (Onsite/Offshore) • Hybrid Support • ABAP Support • BASIS Support • End-to-End Support • On-Call Support% • Specified Support Window% 	<ul style="list-style-type: none"> • Tailor Made Specific To Customer Requirements <ul style="list-style-type: none"> ○ Man-Months* ○ Man-Hours* • Ticket Based (for medium - large volumes) <ul style="list-style-type: none"> ○ Global Support ○ Selective Locations • Specific Skill Support <ul style="list-style-type: none"> ○ Per E2E Business Process ○ SAP Module Wise 	<ul style="list-style-type: none"> • Shared Helpdesk (L1) • SAP Application Support (L2 & L3) • Minor Changes To Custom RICWF Objects • Minor SAP Configurations • Major and/or New Development Changes# • Data Management Services (Master Data) • Business Process Improvements 	<ul style="list-style-type: none"> • Dedicated People For All The Key Skills • SLA & KPI Driven Support • Service Delivery Manager • 24X7 Support% • On-Call For Business-Critical Issues • Total Ownership • Y-o-Y Savings • Continuous Process Improvements

- Detailed Status Reports – Weekly
- Monthly Governance Reports
- Resolution Documents
- Problem Management & RCA, One-time Fixes For Repetitive issues

- Transition – in
- Transition – Out

- Project Governance
- 3 Level Escalation Mechanism
- SPOC from Sthenos Technologies
- Change Request Management

* – With a MOQ

– with mutually agreed rate-card

% – As needed by customer

The SAP logo is displayed in white text inside a white-bordered box with a diagonal cut-off on the right side.

SAP Hosting Services

- SAP Cloud Hosting
- SAP HANA Cloud
- BI Hosting
- BI on HANA
- Managed Solutions
- 24X7 Support
- 99.9% Uptime



Team Augmentation

- Hire dedicated SAP experts for achieving a flawless digital transformation journey
 - Onsite/Offshore
 - Flexible Engagement Models

SAP Software	Offerings	Takeaways
	Analytics	<ul style="list-style-type: none"> • SAP Business Intelligence (BI) platform • SAP Analytics Cloud (SAC)
	Business Application	<ul style="list-style-type: none"> • SAP ERP • SAP Customer Relationship Management (SAP CRM) • SAP Risk Management • SAP ERP Human Capital Management (SAP ERP HCM) • SAP Supplier Relationship Management (SAP SRM) SAP Supply Chain Management (SAP SCM)
	Industry	<ul style="list-style-type: none"> • Manufacturing • Retail CPG & Logistics • Communication & Services • Healthcare & Pharma
	Technology	<ul style="list-style-type: none"> • In-memory computing (SAP HANA®) • Cloud computing • Mobility/Fiori • RFID

Case Studies



Automotive



Automotive



Chemical & Pharmaceutical



FMCG & Retail



Materials Manufacturing

One of India's Largest Manufacturers of Vehicles

Developed a chatbot supported by SAP integration and machine learning to streamline ticket management.

Automation

Natural Language Processing (NLP)

SAP Integration

Real-Time Insights

Outcomes

Improved Ticket Management

- Streamlined the ticketing process, ensuring efficient handling of user requests.

Enhanced Data Accuracy

- Improved the accuracy of ticket categorization and data population, minimizing errors in user details and ticket status.

Better Resource Utilization

- Automation of ticket categorization and data population tasks freed up human resources, allowing for more focus on strategic activities.

Solutioning

Challenges

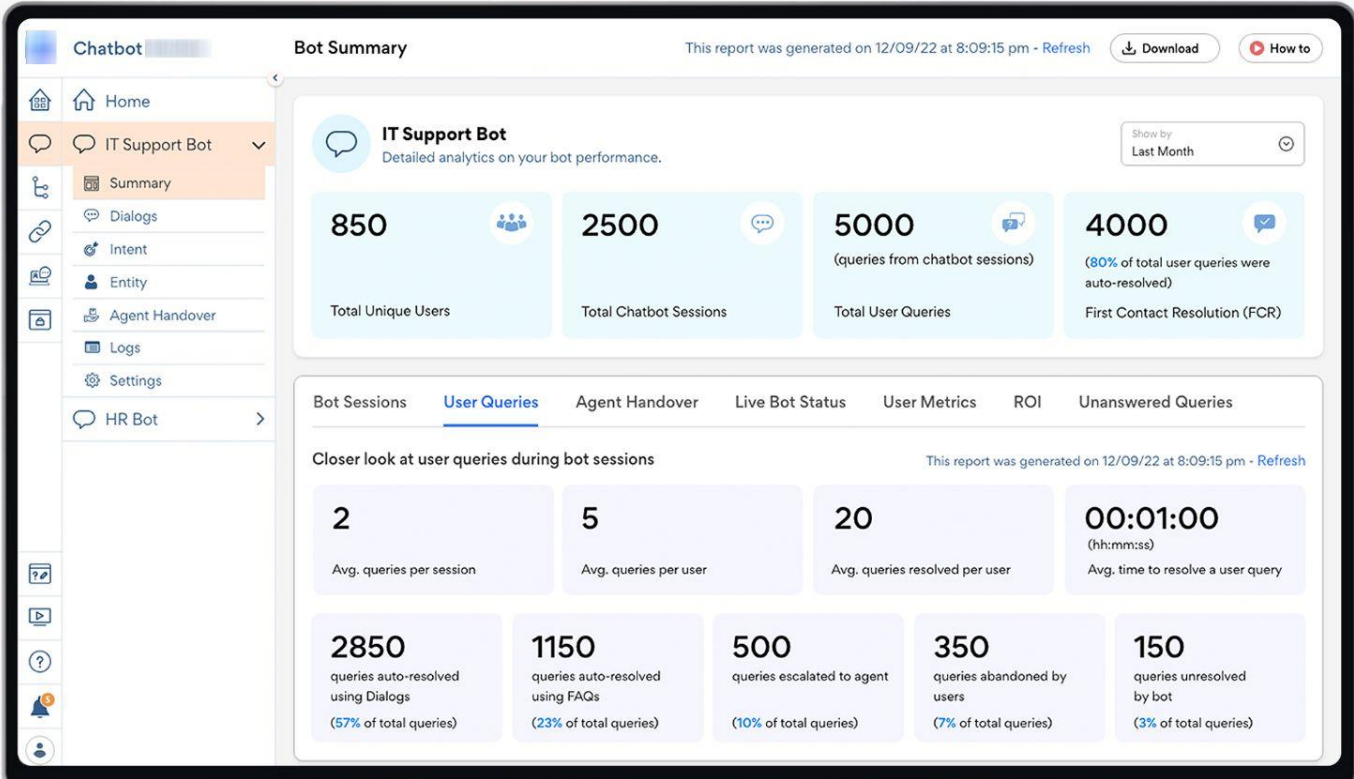
- Integrating SAP and BMC Remedy seamlessly, considering their differing data formats and protocols.
- Ensuring the platform can handle increasing user and ticket volumes without performance degradation.
- Ensuring the accuracy and reliability of TFIDF, NLP/NLU, and SKLearn algorithms in ticket categorization and data population.

Technical Spotlight

- Used Python to develop standardized APIs for SAP and BMC Remedy, simplifying integration processes.
- Leveraged UNIX/Linux environments along with Python to deploy the platform on cloud infrastructure.
- Utilized TFIDF, NLP/NLU, and SKLearn within Python to continuously train and evaluate machine learning models using real-world data.

Solution Highlights

- Ensured seamless integration between SAP and BMC Remedy, enhancing system interoperability.
- Ensured the accommodation of increased user and ticket volumes.
- Enhanced accuracy and reliability of ticket categorization and data population, leading to more efficient ticket management and user satisfaction.



- Home
- IT Support Bot
- Summary
- Dialogs
- Intent
- Entity
- Agent Handover
- Logs
- Settings
- HR Bot

IT Support Bot

Detailed analytics on your bot performance.

Show by
Last Month

850

Total Unique Users

2500

Total Chatbot Sessions

5000

(queries from chatbot sessions)

Total User Queries

4000

(80% of total user queries were auto-resolved)

First Contact Resolution (FCR)

- Bot Sessions
- User Queries
- Agent Handover
- Live Bot Status
- User Metrics
- ROI
- Unanswered Queries

Closer look at user queries during bot sessions

This report was generated on 12/09/22 at 8:09:15 pm - Refresh

2

Avg. queries per session

5

Avg. queries per user

20

Avg. queries resolved per user

00:01:00

(hh:mm:ss)

Avg. time to resolve a user query

2850

queries auto-resolved using Dialogs
(57% of total queries)

1150

queries auto-resolved using FAQs
(23% of total queries)

500

queries escalated to agent
(10% of total queries)

350

queries abandoned by users
(7% of total queries)

150

queries unresolved by bot
(3% of total queries)

A South Korean Multinational Known for Cars and Construction

Optimized global inventory management with SAP, improving efficiency, order fulfillment, and reducing costs.

Automation

Inventory Optimization

Database Management

Cloud Integration

Outcomes

Enhanced Data Visibility

- Integrated SAP and MS SQL databases enabled real-time visibility of inventory value and order status, improving decision-making and operational transparency.

Improved Inventory Management

- Optimized inventory levels using SAP Business Planning, reducing excess stock and transfer costs across distribution centers.

Reduced Operational Costs

- Automated inventory planning and data validation processes reduced monthly maintenance costs and manual interventions.

Solutioning

Challenges

- Integrating SAP with various third-party systems without creating data silos or inconsistent data across platforms.
- Protecting sensitive business data from security breaches while ensuring compliance with regulations.
- Ensuring consistent and accurate data across multiple sources, especially when integrating data from various applications with differing formats.

Technical Spotlight

- Used SAP's Integration Suite for seamless connectivity between SAP applications and third-party systems.
- Leveraged SAP's security measures, including role-based access controls and encryption.
- Implemented SAP Data Governance tools to establish standardized data management practices and validation rules.

Solution Highlights

- Enhanced operational efficiency and provided a unified view of inventory and service levels.
- Reduced the risk of data loss and maintained customer trust.
- Ensured data accuracy and consistency minimizes errors in inventory management, leading to more reliable forecasting and improved decision-making.

Inventory Planning Standard

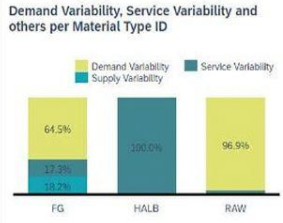
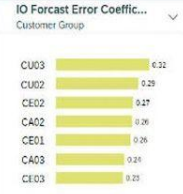
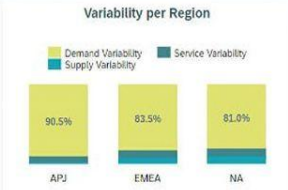
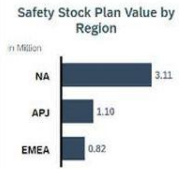
Edit Copy Opt Out Delete ⚙️ 🌐

File Edit Tools Display Review Inputs 4 / 6

Month

Oct, 2023 to Oct, 2024
 Current Time Interval
 Month (Oct, 2023)
 Look Ahead

- Location ID
- All
 - EU Mfg Frankfurt
 - EU DC Rotterdam
 - APJ Mfg Beijing
 - APJ DC Hong Kong
 - AME Mfg Atlanta
 - AME DC Seattle
 - AME Mfg San Francisco



An Indian Multinational Automotive Manufacturing Company

Integrated supply chain and operations through SAP ERP, enhancing efficiency and real-time data access.

SAP Integration

Data Management

Real-time Data

Scalability

Outcomes

Real-Time Data Access

- The integration of real-time data management across departments enabled timely decision-making and responsiveness to customer demands.

Streamlined Procurement Process

- Automated procurement management facilitated better coordination with vendors, resulting in cost savings and improved negotiation power.

Improved Operational Efficiency

- Implementation of SAP ERP streamlined supply chain processes, leading to reduced lead times and enhanced productivity.

Solutioning

Challenges

- Migrating data from legacy systems to the new platform, maintaining data accuracy and minimizing disruption.
- Ensuring the platform can handle real-time data requests and updates efficiently.
- Protecting sensitive data from security breaches and ensuring compliance with regulatory standards.

Technical Spotlight

- Utilized specialized tools and SAP's data migration capabilities for smooth transitions from legacy systems.
- Implemented a robust backend using PHP and CodeIgniter to handle real-time data requests and updates.
- Implemented security best practices in UNIX/Linux environments and utilized SAP's built-in security features for data protection.

Solution Highlights

- Minimized disruption during migration and ensured data accuracy in the new system.
- Improved UI responsiveness and timely access to business information.
- Reduced the risk of data breaches and ensured compliance with regulatory standards, guaranteeing user trust and data integrity.

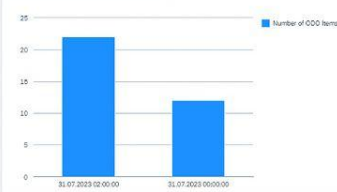
Standard

4 filters active: Warehouse, Warehouse Time Zone, Planned Goods Issue Date, Creation Date of Warehouse Task

ODO Items with Incomplete Wave Assignments by Planned GI Time

34

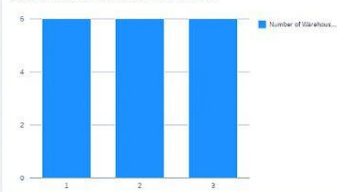
Number of ODO Items by Planned GI Time



Open Warehouse Tasks (Overdue) by Overdue Time in Hours

18

Number of Warehouse Tasks by Overdue Time in Hours



Open Warehouse Tasks by Activity Area

18

Number of Warehouse Task It...

Open Pick Warehouse Tasks by Activity Area

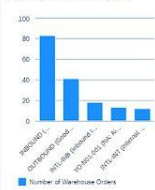
18

Number of Warehouse Task It...

Open Warehouse Orders by Queue

216

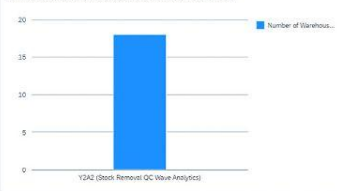
Open Warehouse Orders by Que...



Open Warehouse Tasks by Warehouse Process Type

18

Number of Warehouse Task Items by Warehouse Process Type



Overdue ODO Items Without GI by Ship-To Party

5 of 22
Bom Café Store
USCU-L-45 4

ODO Items Without Pick Warehouse Tasks by Planned GI Time

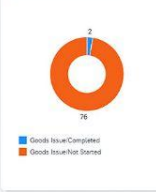
22

Sort by number of outbound delivery orders

ODO Items by GI Status

78

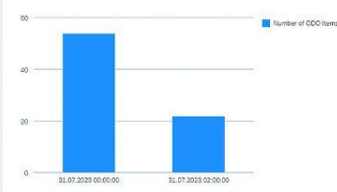
Number of ODO Items by Good...



ODO Items Without GI by Planned GI Time

76

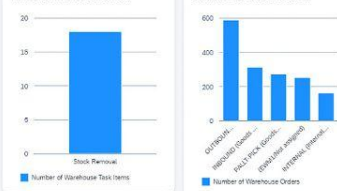
Number of ODO Items by Planned GI Time



Open Warehouse Tasks by Warehouse Process Category

18

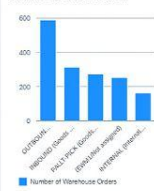
Number of Warehouse Task Ite...



Confirmed Warehouse Orders by Queue

2 K

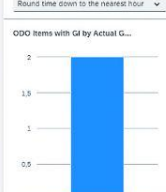
Confirmed Warehouse Orders ...



ODO Items with GI by Actual GI Time

2

Round time down to the nearest hour



ODO Items Without GI by Ship-To Party

5 of 22

Bom Café Store USCU-L-45	4
City Center Cafeteria USCU-L-45	4
Soft Technologies Inc. USCU-L-72	4
Street Games Inc. USCU-L-73	4
Light Software Inc. USCU-L-75	4

Chemical & Pharmaceutical



Automotive



Chemical & Pharmaceutical



FMCG & Retail



Materials Manufacturing

A Well Established Pharmaceutical Company

Built a SAP data management system to manage and automate the GST implementation.

Regulatory Compliance

SAP Implementation

Data Analytics

Automation

Outcomes

Improved Tax Compliance

- Implementing TAXINN helped the organization calculate taxes accurately and comply with local tax regulations, while ensuring accurate tax calculations, reduce errors, and avoid penalties.

Streamlined Tax Reporting

- Reduced time and effort required for tax reporting and improved compliance with tax regulations.

Improved Financial Management

- Implementing TAXINN in SAP improved financial management by providing real-time visibility into tax liabilities and expenses and optimizing tax planning, reduce tax liabilities, and improve financial performance.

Solutioning

Challenges

- Absence of an automated tax calculation tool like TAXXINN may lead companies to risk non-compliance.
- Manual tax calculation is error-prone and time-consuming, causing incorrect calculations and filing.
- Without an automated tax calculation solution, companies may need to allocate more resources for tax-related tasks like maintaining tax codes and rates, calculating taxes, and reconciling tax payments.

Technical Spotlight

- Maintained and assigned document types according to attributes of specific document classes.
- Created and classified various condition types to be inputted into the system.
- Maintained number groups and number ranges for official documents and assigned number ranges to business places.

Solution Highlights

- Configured TAXINN to automate accurate tax calculations and streamline reporting.
- Defined OB40 settings to streamline tax-related processes.
- Changed the tax procedure in OBBG, enhancing compliance and reducing manual workload.

MENU

- [Client](#)
- [Return](#)
- [Regular](#)
- [- GSTR-1](#)
- [- GSTR-2B](#)
- [- GSTR1A](#)
- [- GSTR-3B](#)
- [- GSTR-9](#)
- [- GSTR-9C](#)
- [- Input Credit Ledger](#)
- [Composition](#)
- [Tax Deductor](#)
- [Payment](#)
- [Refund](#)
- [Reports](#)
- [User](#)
- [Backup](#)

100% +
Theme Change
Sag

GST > RETURN > GSTR-02A > IMSDASHBOARD > ALL >

Client
GSTR-2A Fill Form
Supplier Details
Table 8A (GSTR-9)
GSTR-2B Fill Form
GSTR-2B Summary
GSTR-2B Report
Rate Wise Dashboard
IMS Dashboard

All Invoices

Year: 2024-2025
Period: Yearly
Apr-Mar
Client: SAG INFOTECH PRIVATE LIMITED
GST No.: 08AAC328Q1Z1Y

All Invoice Detail
Action: Accept
Save
Reset
IMS Dashboard
IMS Compare With ITC Register
GSTR-2B Compare With ITC Register

No Action
Search
All
No. of Records: 17

SN	Status	GST No.	Name	Legal Name	Section	Invoice Number	Invoice Date	Note
4	A	08AAF0715IN1Z4			B2B Invoices	WPL/24-25/1044	01/10/2024	
5	A	08AACCB807B1Z1Y			B2B Invoices	RJ-B1-131427208	01/10/2024	
6	R	08AHHFF0604M1Z8			B2B Invoices	YG/7479	05/10/2024	
7	A	08AAECP9085D2Z5			B2B Invoices	PPSPL/24-25/0742	10/10/2024	
8	A	08AAACH1766P1Z5			B2B Invoices	HF2508000099999	12/10/2024	
9	A	08AAACH1766P1Z5			B2B Invoices	HF2508000102785	12/10/2024	
10	A	08AAACM5588C1ZL			B2B Invoices	90001344	13/10/2024	
11	P	08AAFH254981ZL			B2B Invoices	HE/24-25/0762	14/10/2024	
12	A	08ABRPC3599A1ZK			B2B Invoices	Sum/2588/24-25	14/10/2024	
13	A	08ALPA3747L1Z1W			B2B Invoices	739	17/10/2024	

■ Accepted
■ Rejected
■ Pending
■ No Action

Upload Invoices
Ex

Year: 2024-2025
Month: Apr-Mar
Client Name: SAG INFOTECH PRIVATE LIMITED
GST No.: 08AAC328Q1Z1Y
State Name: Karnataka

A Leading Chemical Company

Built an end-to-end multiple module solutions in SAP to automate business operations.

Project Management

Process Automation

Data Analytics

Optimization

Outcomes

Scalability

- The system was designed to scale as the business grows, enabling the company to add new users, processes, and functions without the need for major system.

Regulatory Compliance

- SAP system is developed to support compliance with various regulatory requirements, such as financial reporting and data privacy laws.

Improved Efficiency

- Streamlined business processes, reduced manual tasks, and automated workflows leading to improved efficiency and productivity, as well as reduced operational costs.

Solutioning

Challenges

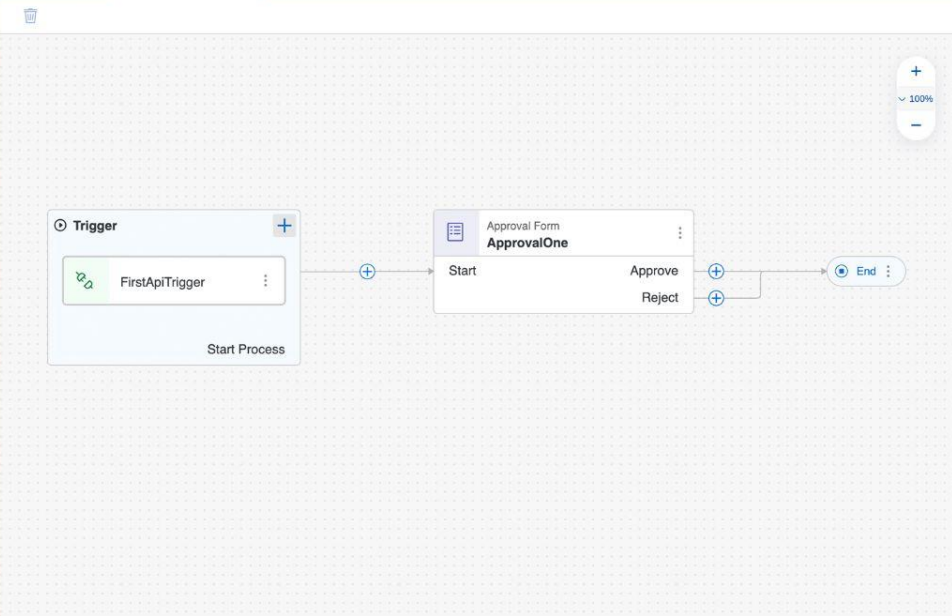
- The legacy system lacks AI, machine learning, and predictive analytics for competitiveness.
- A need for a robust ERP system that embeds automation and intelligence is critical for operational efficiency.
- Current processes take too long to complete, indicating a need for faster, data-driven decision-making capabilities.

Technical Spotlight

- SAP S/4HANA's in-memory technology accelerates data processing and real-time analysis.
- Merged CO and FI in SAP S/4HANA to create a single source of truth for financial data.
- Leveraged the MATDOC feature in SAP S/4HANA for real-time inventory management.

Solution Highlights

- Enabled faster data processing and real-time analysis, improving performance and decision-making.
- Provided a unified financial data source, improving accessibility.
- Improved inventory management accuracy and timeliness.



Process Details

- General
- Inputs/Outputs
- Visibility

Process name: *

Subject *

Business Key

Business Key is used to uniquely identify the process with some business object information like Sales Order ID, Business Partner ID.

A Leading Chemical Agricultural Solutions Provider

Developed a SAP-integrated ERP for real-time inventory management, sales tracking, and data synchronization.

Reporting and analytics

Inventory management

SAP Integration

Sales tracking

Outcomes

Streamlined Operations

- Real-time ERP integration and inventory management through SAP enhanced operational efficiency, reducing manual errors and delays.

Improved Sales Efficiency

- The integration of cash and credit sales tracking with real-time data synchronization allowed for faster and more accurate sales processes.

Compliance and Security

- Integration with SAP ERP and the use of PL/SQL ensured compliance with industry standards and secure data handling across all transactions.

Solutioning

Challenges

- Ensuring seamless two-way synchronization between the platform and ERP systems like SAP in real-time.
- Ensuring that sensitive user and transaction data are securely handled throughout the platform's operations.
- Handling the complexity of real-time sales and inventory management across multiple locations while ensuring data accuracy and avoiding stock discrepancies.

Technical Spotlight

- Used Java MVC and Spring frameworks to facilitate seamless two-way integration with SAP ERP systems.
- Leveraged SAP's security features with Firebase Authentication and Java Hibernate to ensure data is secure.
- Utilized SAP's inventory and sales modules integrated with the platform via Java MVC and PL/SQL for real-time synchronization of sales transactions and inventory levels

Solution Highlights

- Ensured smooth synchronization between the ERP system and the platform, reducing data discrepancies.
- Minimized the risk of data breaches, and built user trust.
- Minimized stock discrepancies, reduced losses, and enabled better decision-making regarding restocking and resource allocation.



Search by PO Number, SKU, etc.

Ask FlowspaceAI



Company



Fulfillment Performance

Inventory Analytics



Inventory Analytics

Filters

All data [Edit filters](#)



AVAILABLE

60,216 eaches

10,036 Cases

UNAVAILABLE

1,046 eaches

178 Cases

ALLOCATED

1,046 eaches

178 Cases

INBOUND

4,899 eaches

804 Cases

Inventory Distribution



● Fulfillment Center (Houston, TX)
 ● Fulfillment Center (Seattle, WA)
 ● Fulfillment Center (Los Angeles, CA)
 ● Fulfillment Center (Kent, WA)

Historical Units on Hand

2023-09-07 — 2023-12-06



NOTIFICATIONS

- 12 Orders need action >
- 18 Orders on hold >
- 12 Orders on backorder >
- 1 Low inventory alerts >
- 2 New messages >

SHIPMENT ACTIVITY

- 10 Inbound orders arriving soon >
- 4 Shipments arrived at warehouse >
- 2 Orders awaiting inventory >

FMCG & Retail



Automotive



Chemical & Pharmaceutical



FMCG & Retail



Materials Manufacturing

A Multinational Company Known for Wide Range of Food and Beverages

Implemented SAP xMII to facilitate real-time connectivity between shop-floor systems and business operations.

Database Management

Object-Relational Mapping

SAP Integration

RESTful Services

Outcomes

Better Data Management

- Facilitated efficient management of data, ensuring seamless interaction between the application and the database.

Improved Interoperability

- Enabled smooth communication between different components, enhancing system interoperability.

Optimized Performance

- Achieved optimized performance, ensuring efficient resource utilization and system responsiveness.

Solutioning

Challenges

- Integrating multiple technologies and ensuring seamless communication between them.
- Managing large volumes of data efficiently, especially in a manufacturing environment.
- Designing an intuitive and user-friendly interface for the portal.

Technical Spotlight

- Used Spring to facilitate easier integration of various technologies, providing a cohesive environment.
- Utilized Hibernate to simplify data management by providing an object-relational mapping solution.
- Leveraged Liferay's customizable portal development features, streamlining UI design and enhancing user experience.

Solution Highlights

- Simplified integration efforts, ensuring smooth communication between different components of the platform.
- Reduced data management complexity, providing an ORM solution.
- Enabled the creation of intuitive user interfaces, enhancing user satisfaction.



Hourly

End of Shift

Empty Lift

Break

Scrap

OEE

Breakdown

Operator : Sam Alex

Product Code

1-G30-6080

Description

NX100X C210 NBR-HT

Scrap

06

Work Order

WO141103

Downtime

01:30:00

Output %

78.5 %

Good Parts

453

Remaining

187

Total

640

Shuttle Time (std)

23

Shift Qty

10

Estimated Finish Time

04/11/2021
09:05:51 AM

Machine : 46



Tool Run

TR120230

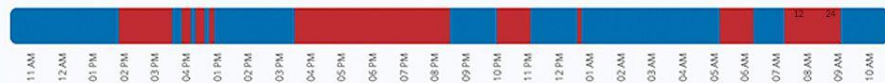
OEE

32.0

No of Cavities

12

Job Timeline



Singapore's Fast-Fashion Accessories Leader

Ensured synchronized data flow and streamlined operations by integrating SAP configurations for products.

UI/UX

Personalization Support

Multilingual Adaptation

SAP Integration

Outcomes

Expanded Product Personalization

- Expanded customization options for products, meeting diverse customer preferences.

Improved User Experience

- Streamlined administrative tasks, reducing the time and effort required to manage the ecommerce platform.

Tailored Product Support

- Provided comprehensive assistance for product personalization tasks, facilitating a customer-centric approach and satisfaction.

Solutioning

Challenges

- Integrating data from SAP into the existing MySQL database without inconsistencies in structure or format.
- Adding and modifying custom attributes for configurable products.
- Providing prompt support and technical guidance for product personalization tasks.

Technical Spotlight

- Developed custom PHP scripts to handle data mapping and transformation, ensuring that data from SAP can be properly integrated.
- PHP enabled flexible backend coding, seamlessly creating and managing custom attributes.
- CSS enhanced the presentation and layout of support interfaces, ensuring clear and user-friendly guidance.

Solution Highlights

- Enabled efficient transformation of SAP data into a Magento-compatible format, ensuring smooth integration without data inconsistencies.
- Meticulous coding and comprehensive testing ensured seamless integration of these attributes, meeting diverse customer preferences without disrupting product configurations.
- Established a dedicated support system with clear documentation and responsive assistance.

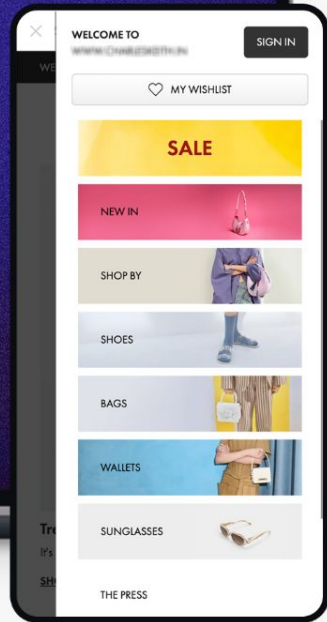
FUTHER REDUCTIONS

SALE

Up To 50% Off

ONLINE & IN STORES. T&Cs apply

[SHOP NOW](#)



A Premier American Fashion Brand

Integrated SAP ECC module to drive the client's merchandising business operations.

SAP Implementation

AMS

Automation

Regulatory Compliance

Outcomes

Improved Application Performance

- Helped improve the application performance by regularly monitoring and optimizing the system and proactively identifying and resolving issues before they become critical, ensuring that the system is running optimally.

Cost Optimization

- Optimized costs by providing a predictable cost model for application maintenance and support.

Reduced Downtime

- Helped minimize downtime by identifying and resolving issues quickly, reducing the time it takes to get the system back up and running.

Solutioning

Challenges

- Without an AMS team, the organization lacks application monitoring experts, leading to increased downtime.
- Safeguarding applications and sensitive data from cyber-attacks.
- Without SAP AMS, software application optimization may be neglected, resulting in reduced performance and slower response times.

Technical Spotlight

- Established a streamlined SAP AMS system to enable seamless monitoring and management of client applications.
- Enhanced application security with AMS by implementing regular updates and monitoring protocols.
- Continuous optimization of software applications through AMS, regular assessments and improvements to enhance performance.

Solution Highlights

- Reduced downtime through proactive monitoring and regular updates, enabling timely issue resolution and improving system reliability.
- Sensitive data is protected against cyber threats with robust security measures, like firewalls, encryption, regular updates, and proactive monitoring and assessments.
- Enhanced application performance and faster response times.

Insights

Tiles (6)

Edit

Monitor Purchase Order Items

Since the beginning ...

3,93k

Overdue

Off-Contract Spend

Since the beginning ...

80.0%

3 hr. ago

Overdue Purchase Order Items

Number and Value

3k

No. of Overdue It. ... 3K
Open PO ... 15,27M EUR

Supplier Invoice Inbound Automation Rate

By Origin

99.9%

Manual Invoices ... 346
Automated Invs. ... 1,85M
Self-Billed Invoices ... 0

Non-Managed Spend

Invoices Without Pur...

99.6%

3 hr. ago

Invoice Price Variance

Since the beginning ...

366.39

1000

now EUR

Cards (6)

Edit

Purchasing Spend

Purchasing Spend Trend

PO Net Amount by Quarter

PO Net Amount
Planned Spend for the Schedule Line
Expected Spend of Purchase Requisition

Off-Contract Spend

As % of total spend | By Supplier

AV Parts Inc	1%	332,4K USD
Garrett Motion Inc.	0%	329,5K USD
ABS Labs	0%	245,6K USD
NPN Electricals Ltd	1%	192,2K USD
TS-Tech	80%	153,6K USD
Supplier USSU-VSF92	23%	25,5K USD

Purchase Requisition Item Types

Free-Text Items
Material Items
Free-Text Items (GUR)
Material Items (GUR)

Top 10 Debtors

Debt Profile by Due Period | EUR

2,0B

Total Amount of All AR | By All Accounts ...

Total Value of Debt Profile

Future Overdue

Purchase Orders

63953 ...

Purchase Order	Status	Net Order Value
Standard PO (450008512 1)	Sent	50.00 USD
Standard PO (450008512 0)	Sent	50.00 USD
Standard PO (450008511 9)	Follow-On Documents	66.00 USD
Standard PO (450008511)	Follow-On Documents	68.00 USD

A Global Food Company Known for a Wide Range of Popular Brands

Integrated SAP to streamline processes, improve data management, and optimize supply chain operations.

Data Integration

SAP Implementation

Interoperability

Scalability

Outcomes

Streamlined Operations

- Integrated SAP with the existing infrastructure, leading to more efficient business processes and real-time access to key operational data.

Seamless Data Integration

- Leveraged MS SQL 2005 and ORACLE 9i for smooth data flow between different systems, improving overall data management and reporting.

Enhanced Collaboration

- Implemented SharePoint to facilitate better team collaboration, enabling users to share documents and information in real-time.

Solutioning

Challenges

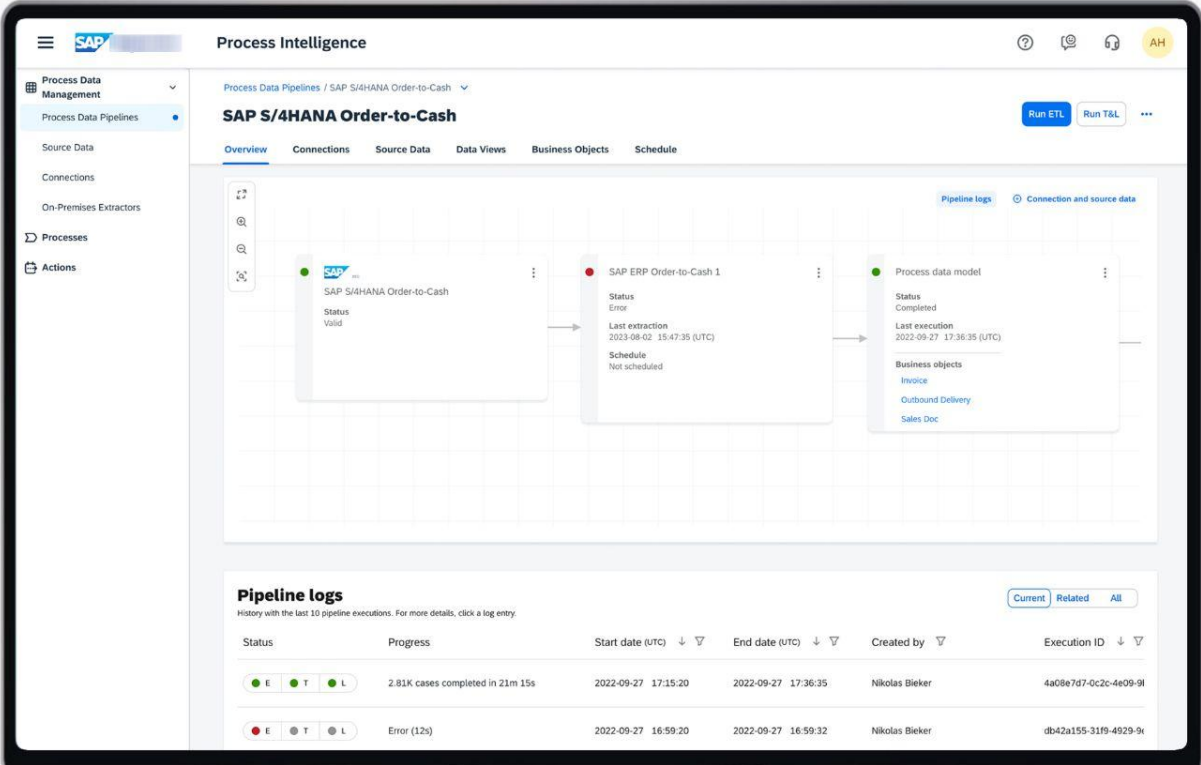
- Delayed access to critical business data hinders timely decision-making, impacting productivity.
- Maintaining system performance under heavy loads with SAP and SharePoint integration.
- Manual processes in the supply chain lead to delays, errors, and increased operational costs, reducing overall efficiency.

Technical Spotlight

- Leveraged SAP S/4HANA's real-time data processing capabilities for instant insights into business metrics.
- Conducted performance tuning for SAP and SharePoint, optimizing resource allocation.
- Implemented SAP's Supply Chain Management (SCM) module to automate and optimize supply chain processes.

Solution Highlights

- Enabled faster and more informed decisions, improving operational agility and overall business responsiveness.
- Ensured fast and efficient operation, even under heavy user and data loads.
- Reduced manual errors, improved inventory accuracy, accelerated order processing, and lowered operational costs, leading to a more efficient supply chain with reduced lead times.





Materials Manufacturing



Automotive



Chemical &
Pharmaceutical



FMCG & Retail



Materials
Manufacturing

A Leading Engineering and Construction Conglomerate

Developed a Document Management System with SAP to streamline claims processing and documentation.

SAP Integration

Automation

Performance Optimization

Data Management

Outcomes

Enhanced Efficiency

- Automation and integration with SAP streamlined the claims processing workflow, significantly reducing turnaround times.

Increased Data Accuracy

- Automated data entry and validation processes minimized errors, ensuring greater accuracy in claim and document records.

Streamlined Approval Workflow

- The SAP-integrated approval system reduced delays in claims approvals, facilitating faster decision-making.

Solutioning

Challenges

- Integrating the new system with SAP can be challenging due to different data formats and protocols.
- Generating reports that meet diverse business requirements when data is scattered across various systems.
- Users may encounter a disjointed experience due to the use of multiple systems, leading to confusion and inefficiency.

Technical Spotlight

- Developed standardized APIs to facilitate seamless data exchange between the new platform and SAP.
- Used SAP Business Warehouse (BW) to consolidate data from various sources for enhanced reporting and analytics.
- Implemented a unified user interface using SAP Fiori, which provides a consistent and intuitive user experience across all applications.

Solution Highlights

- Facilitated smooth integration with SAP, reducing data discrepancies and enhancing interoperability.
- Met business requirements and facilitated informed decision-making.
- Created a cohesive and user-friendly interface that simplifies navigation, reducing user confusion and enhancing productivity.



Overview

Process Documents x

»»» Invoice Processing x

Invoice Approval Form x

»»» Invoice Processing x

[=] DMS Object x

»» Deploy



You are viewing a released version of the project



Name	Type	Sample	List	Required
objectId	String		No	No
name	String		No	No
objectType	String		No	No

Data Type Details

General Information

Name:

DMS Object

Identifier:

dmsobject

Description:

Description

 Data type is active Strict

Information

Last Update: 5/16/2023, 05:50:21...

By: aviral.agarwal@sap...

Created: 5/16/2023, 05:50:21...

By: aviral.agarwal@sap...



Leading Provider Of Components For Challenging Industrial Environments

Developed a widely-used enterprise resource planning (ERP) software to streamline the business operations

Automation

Project Management

Data Encryption

Database Management

Outcomes

Improved Business Efficiency

- Automate complex business processes and simplify your operations for maximum efficiency.

Intuitive User Navigation

- A staple digital platform that ensures hassle-free navigation and operations.

Cost Optimization

- SAP integration seamlessly connects all the modules, giving you a holistic view of the entire system reducing overhead costs.

Solutioning

Challenges

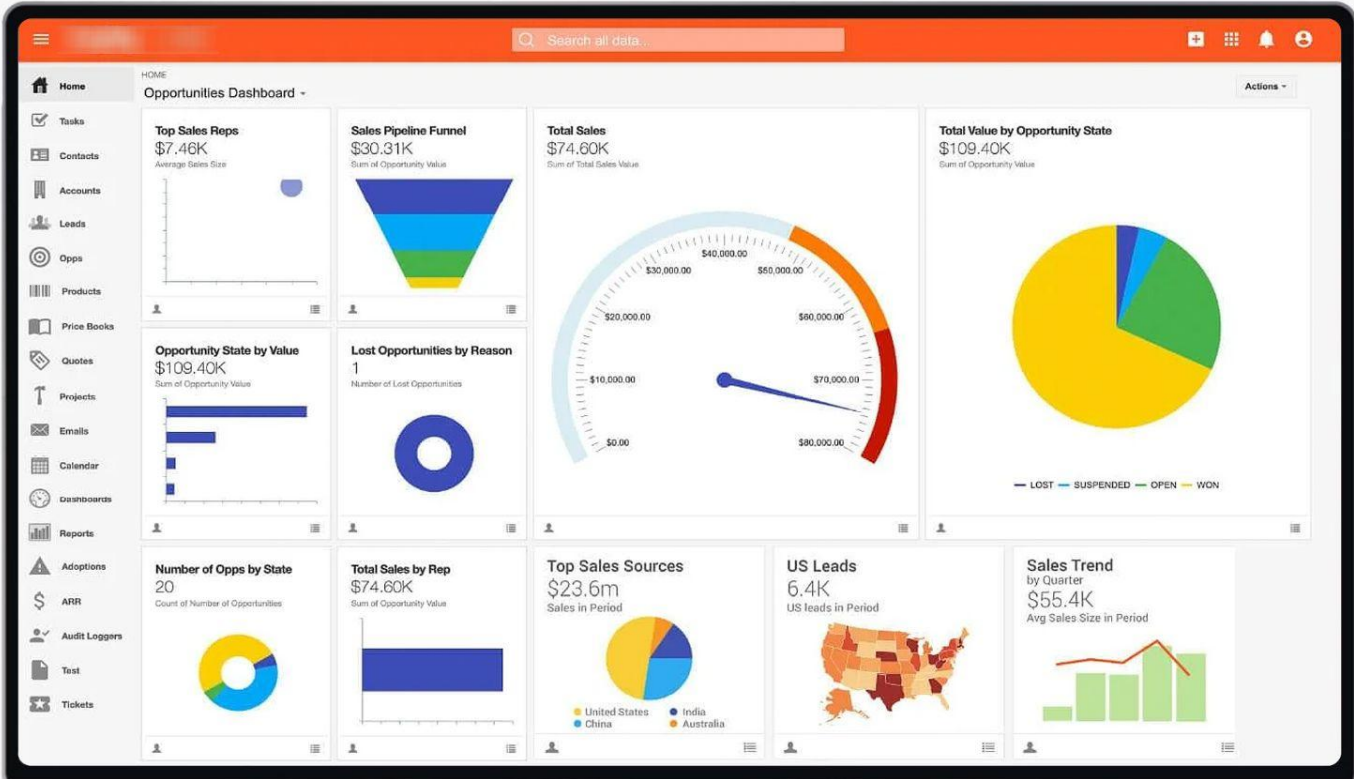
- Client has used SAP ECC 6 for 10 years without an enhancement package and needs EHP 6 to upgrade to S/4HANA.
- Needing to improve the technical capabilities of the SAP system to support the upcoming upgrade.
- Persistent issues in the master data, affected optimal performance due to various copywriting templates and tones.

Technical Spotlight

- Implemented necessary updates to SAP to ensure compliance with EHP 6, preparing for the S/4HANA upgrade.
- Enhanced the technical infrastructure and optimized system configurations to boost performance and reliability.
- Conducted comprehensive audits of master data, implemented standardization practices to streamline data management.

Solution Highlights

- Successfully positioned the client for a smooth transition to S/4HANA, minimizing disruptions.
- Ensured it can effectively support the upcoming S/4HANA upgrade.
- Resolved master data issues, leading to optimal system performance and improved consistency across business functions.



Renowned Manufacturer Of Wooden Products In Germany

Enhancing client's supply chain operations by integrating new SAP modules.

SAP Implementation

Automation

Process Optimization

Outcomes

Deployment Success

- Delivered a highly critical SAP integration project within 6 months through an offshore model, with zero glitches and not a single escalation.

Accelerated Supply Chain

- Automation and clear visibility of end-to-end supply chain activities with high optimization of inventory levels.

Enhanced Operations

- Eliminated manual interventions for low-value and high-time consuming jobs and achieved resource optimization with SAP capacity requirement planning functionality.

Solutioning

Challenges

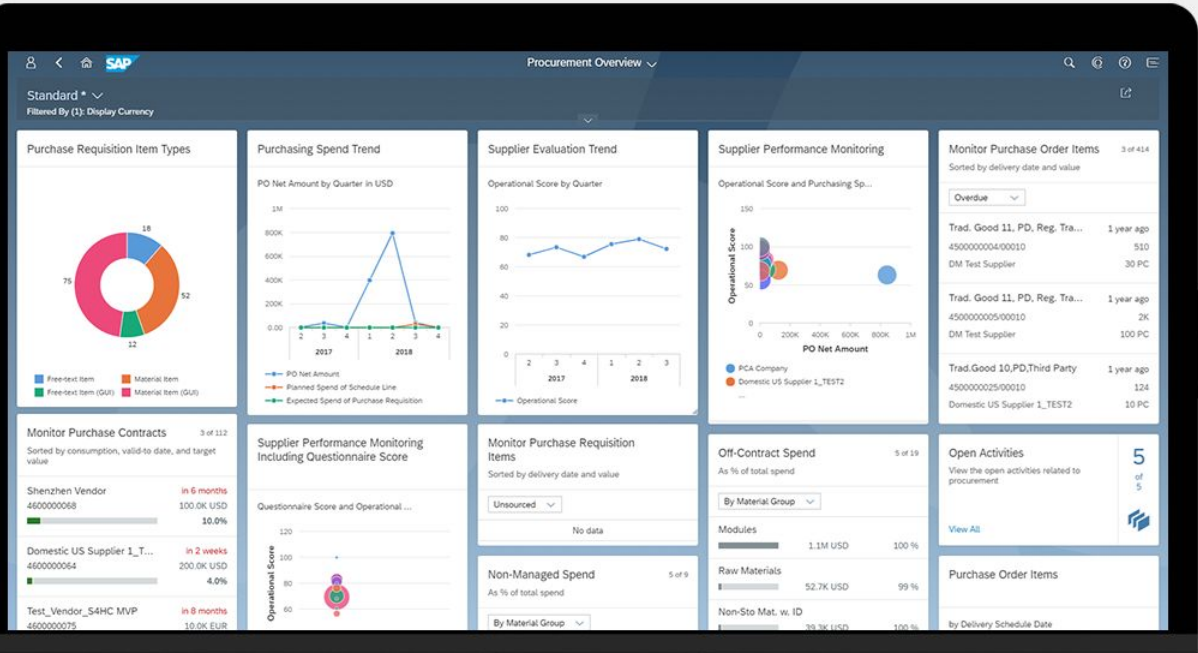
- Lack of visibility of overall capacity utilization which led to decreased productivity and delayed deliveries.
- Absence of automated processes led to excess resource investment in managing the supply chain manually.
- Required integration of new modules in the existing SAP without disrupting the ongoing day-to-day activities.

Technical Spotlight

- Implemented analytics tools in SAP for real-time visibility into capacity utilization.
- Developed automated workflows in SAP to streamline supply chain processes.
- Integrated new MM and PP modules into SAP using middleware and APIs.

Solution Highlights

- Streamlined supply chain activities using SAP for timely deliveries, optimized resources, and automation.
- Improved productivity and visibility across supply chain operations.
- Implemented Material Management (MM) and Production Planning (PP) modules to enhance inventory control and streamline production in the SAP system.



Major Rubber Manufacturer In India

Incorporated new SAP modules to optimize the client's supply chain management processes.

SAP Implementation

Automation

Project Development

Database Management

Outcomes

Increased Visibility

- Delivered a crucial SAP integration project in six months using agile methodology, with no glitches or snags.

Improved Production Planning

- Automation and clear visibility of end-to-end supply chain activities with high optimization of inventory levels.

Reliable Data Management

- Data warehouse that captures data from all sources in structured and unstructured format.

Solutioning

Challenges

- Manual supply chain increases errors, delays, and inefficiencies, straining resources and limiting scalability.
- High SAP implementation costs can deter organizations, while avoiding it may raise labor costs.
- Without SAP, organizations face reduced efficiency, longer lead times, higher costs, and decreased customer satisfaction.

Technical Spotlight

- Implemented end-to-end SAP integration across departments for consistent software use.
- Adopted a cost-effective SAP solution, allowing organizations to focus on core activities.
- Introduced automation and enhanced existing features for better process efficiency and user experience.

Solution Highlights

- Improved communication and efficiency reduced errors and delays in supply chain processes.
- Streamlined operations led to cost savings by minimizing labor needs.
- Enhanced efficiency resulted in shorter lead times, reduced costs, and increased customer satisfaction.

Supply Chain Monitor



You have order confirmation approvals due

15

Confirmation alerts



- 33 Confirmation quantity deviations
- 4 Confirmation date deviations
- 15 Missing Confirmations

Forecast alerts



- 19 Commit shortages
- 6 Decommits
- 0 Missing commits

Inventory alerts



- 8 Out of Stock
- 1 Below Minimum
- 0 Above Maximum
- 0 Replenishment orders out of Tolerance

Quality notification

Supplier



Last 3 months



World's Leading Crystal Glass Manufacturing Company

Incorporated new SAP modules to optimize the client's supply chain management processes.

SAP Implementation

Automation

AMS

Business Process Optimization

Outcomes

Improved Decision-Making

- SAP software provided real-time visibility into key business metrics, enabling organizations to make data-driven decisions that can drive growth and profitability.

Standardization & Consistency

- Driven by the need to standardize and ensure consistency across business processes by eliminating the need for multiple software systems and reducing the risk of errors and inconsistencies.

40% Reduced TCO

- Achieved 40% reduction in TCO due to onsite and offshore delivery models.

Solutioning

Challenges

- Performance issues arise from poor design, coding errors, or inefficient processing.
- User adoption can be difficult as users may resist using the system due to a lack of understanding.
- Implementing SAP is complex and time-consuming; poor project management can lead to cost overruns, missed deadlines, and low user adoption.

Technical Spotlight

- Implemented SAP S4HANA with key modules (FICO, MM, WM, PP, SD) to enhance system performance.
- Established SAP new GL with document splitting functionality for improved reporting.
- Consolidated warehouse management processes with RF guns and label printing to boost efficiency.

Solution Highlights

- Improved system performance and user satisfaction by addressing design and coding issues.
- Increased user adoption through effective training and support.
- Enhanced project management reduced cost overruns and ensured timely project delivery.

SUPPLIER COMPLIANCE STATS



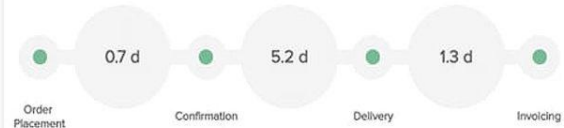
Top Suppliers by Partner Status



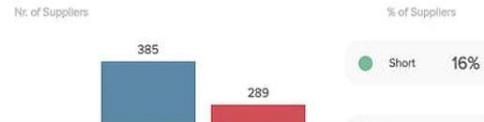
RATE OF CONTRACT COMPLIANCE BY SUPPLIER CATEGORY



AVG. PROCUREMENT CYCLE TIME (IN DAYS)



AVG. PROCUREMENT CYCLE (SUPPLIER CLASSIFICATION)





CMMI Level 5

Leading by Passion. Driven by Innovation

4000+
Professionals

22+
Industries

1500+
Clients

85%
Client Retention

Thankyou

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